



*Message from Steve Bryant
President, Bay State Gas*

We Really Are Here To Help You!

Founded in 1847 as the Springfield Gas Light Company, Bay State Gas is one of the oldest natural gas distribution companies in the country. Our responsibility for the stewardship of public safety, and the provision for reliable, uninterrupted natural gas service to our customers, hasn't changed in over 160 years.

What has changed over the years is the additional responsibility we have embraced to help our customers cope with the rising costs of energy. This is an initiative that everyone at Bay State Gas strives to achieve every day.

Indeed, as you look around this website, you will see that significant space is devoted to helping our customers manage the costs of energy. From flexible budget plans and payment options, low-income and Fuel Assistance programs, to Home Energy Assessments and our comprehensive Partners In Energy Program with its many energy-saving incentives and rebates, Bay State Gas has made lowering your natural gas bill a very real and important part of what we do.

We'll do our part. But, you have to do yours. Click on the Manage Your Account button and the Energy Efficiency Programs button. Get the information. Enroll in a budget plan. Sign up for electronic billing. Get a Home Energy Assessment and take advantage of the money-saving incentives for weatherization and other energy-saving measures.

Natural gas is the cleanest, most environmentally friendly home heating fuel. Together, we will also make it the most affordable!

Thank you.