

Why does nature's best energy source smell so bad?

Natural gas is safe, clean, and efficient but it has no natural odor.

To identify natural gas, we add a harmless odorant called mercaptan, which gives natural gas its distinctive "rotten egg" smell.

If you smell natural gas, in the event of a gas leak inside or outside the building:

- Do not turn on or off any lights or appliances.
- Do not open windows or doors.
- Do *not* use the telephone in your home.
- Do *not* light any matches
- Immediately extinguish any cigarettes or open flames such as candles.

Do, leave the building and call us from a nearby phone, then wait for our representative to arrive to investigate the situation before re-entering the building.

For heating, hot water, cooking, and drying clothes, clean burning natural gas has an outstanding safety record, and it is our most environmentally friendly source of energy!



1-800-525-8222

www.baystategas.com