



## **Help is available** for winter heating bills

If you currently have a past due bill and you qualify for Fuel Assistance or another program that certifies your income to be less than 60 percent of the state median income level, you might be eligible for CMA's Residential Arrearage Management Program (RAMP) designed to eliminate your past due balance, typically over a 12-month period.

### **How The Program Works:**

A monthly budget amount is calculated based upon your estimated future use over the next 12 months, minus any fuel assistance grants you might be eligible to receive, resulting in your budget amount being reduced to the lowest possible amount. Every time you make the required payment by the due date, a credit equal to  $1/12^{\text{th}}$  of your past due balance at the time of enrollment will be applied to your account until the final payment is made. At the end of the 12 months, if you have made all of your payments, your past due balance at the time of enrollment will be eliminated.

For more information on the program or to enroll, call **1-800-688-6160**. You can also find additional information at **ColumbiaGasMA.com**.

## Fuel Assistance helps with winter heating bills

Whether you heat with natural gas, oil or electricity, you may be having difficulty managing your heating bills this winter. Fuel Assistance and

Weatherization Assistance programs help eligible households pay winter heating bills and make their homes more energy-efficient.

Call your local Fuel Assistance office for more information. Their offices will remain open for applications through May 12.

2018–2019 Income Guidelines	
Household Size	Maximum Gross Income
1	\$35,510
2	\$46,437
3	\$57,363
4	\$68,289
5	\$79,215
6	\$90,141

## The Good Neighbor Energy Fund

You may be eligible for assistance from The Good Neighbor Energy Fund if your income is too high for state or federal assistance. If your income is between 60 and 80 percent

of the state's median income levels, contact your local Salvation Army Service Center to submit an application.

For a family of two maximum income for eligibility is \$59,944 and for a family of four maximum income for eligibility is \$88,154. The grant for this year's program is \$300. For additional information, please call **1-800-334-3047**.

2018–2019 Income Guidelines	
Household Size	Maximum Gross Income
1	\$35,510 - \$47,347
2	\$46,437 - \$61,916
3	\$57,363 - \$76,484
4	\$68,289 - \$91,052
5	\$79,215 - \$105,620
6	\$90,141 - \$120,188