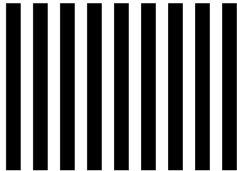


NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO 553 SPRINGFIELD MA

POSTAGE WILL BE PAID BY ADDRESSEE

CUSTOMER SERVICE DEPARTMENT
COLUMBIA GAS OF MASSACHUSETTS
PO BOX 2025
SPRINGFIELD MA 01102-2025



Columbia Gas®
A NiSource Company

**HELP IS AVAILABLE
FOR SENIOR CITIZENS**



Shut-off Protection

IF EVERYONE in your household is 65 years of age or older, your gas cannot be shut off without an investigation by the Massachusetts Department of Public Utilities. To make sure you are protected by this law, fill out section A on the attached card, sign it and drop it in the mail.

A.

Shut-off Protection/Third Party Notification

Yes, everyone in my household is 65 years of age or older.

Customer name _____ Birth date _____

Street address and apartment number _____

City/Town _____ State _____ Zip Code _____

—

Gas account number

Telephone Number _____

Do you rent or own your own house?

If you rent: _____

Landlord's name _____ Phone _____

List names/birth dates of other household members.

Name _____ Birth date _____

Name _____ Birth date _____

Customer signature _____ Date _____

Third Party Notification

IF EVERYONE in your household is 65 years of age or older, you can have a copy of past-due notices sent to a relative, friend, member of the clergy, doctor or social service agency. This could help you if you forget to pay your bill, if you do not understand it or if you become ill. The person you choose is not obligated to pay your gas bill.

If you want another person, or a "third party," to receive your gas bills and past-due notices, fill out Sections A and B on the attached card. Then sign it and drop it in the mail.

B.

Third Party Notification

Please send copies of my past-due notices to:

Person/Agency (third party) _____

Street address _____

City/Town _____ State _____ Zip Code _____

I understand that this third party is NOT responsible for paying my gas bills.

Customer signature _____ Date _____

**PLEASE FOLD, TAPE AND MAIL.
IT IS IMPORTANT TO SIGN THIS
CARD BEFORE MAILING.**